



WEBSITE MAINTENANCE AND SUPPORT

Website maintenance and support is a set of measures and activities aimed to support right website activity, site filling, eliminate errors during it's functioning.

What do we mean under website maintenance and support:

- Consultations concerning website activity
- Follow-up site activity. Website restoration after ddoss-attacks. In case of necessity we guarantee restoration of website activity.
- scan for viruses in automatical .
- Monitoring of expiry dates of domains . Interaction with hosting provider and log providers concerning domains.
- Backup (reserve) copy making (1-2 times per month)
- Scanning/eliminating tender (critical) spots
- Rewrite of 2 articles for website (in case of new website creation);
- Filling of website with 10 products \services сайт (in case of new website creation).

We offer you to choose following service packages on regular basis:

1. Maximal

- 1) Backup (reserve) copy making and website restoring (site files copy - 1-2 times per month., data base - 3-4 times per week)
- 2) Interaction with hosting provider
- 3) Consultations concerning website activity
- 4) Website protection from hacking and unauthorized intrusion
- 5) Eliminating small technical problems and errors
- 6) Scanning/eliminating tender (critical) spots



2. Optimal

- 1) Backup (reserve) copy making and website restoring (site files copy - 1-2 times per month., data base - 3-4 times per week)
- 2) Interaction with hosting provider
- 3) Consultations concerning website activity
- 4) Website protection from hacking and unauthorized intrusion
- 5) Eliminating small technical problems and errors

3. Minimal

- 1) Backup (reserve) copy making and website restoring (site files copy - 1-2 times per month, data base - 3-4 times per week)
- 2) Interaction with hosting provider
- 3) Consultations concerning website activity
- 4) Website protection from hacking and unauthorized intrusion

Choose one of the most suitable options.



You have an opportunity to choose services

Service	Hours required	Note
1) Backup (reserve) copy making and website restoring		
2) Interaction with hosting provider		
3) Consultations concerning website activity		
4) Website protection from hacking and unauthorized intrusion		
5) Eliminating small technical problems and errors		
6) Scanning/eliminating tender (critical) spots		
7) Designer services		
8) content manager services		
9) Programmer services		